RGS – FAQ

RGS Frequently Asked Questions

1. Is Windows Vista 64-bit supported? Vista 64-bit is now supported.
2. Why doesn’t VPN, RGS or SAM work? Please follow the instructions carefully.
3. Can I use RGS on a Mac? RGS and SAM are Windows based programs. You will be able to run it on a newer Mac if you are running Windows XP or Vista natively (no emulation).
4. After I log into SAM, I get the Windows Logon screen that requires a Ctrl-Alt-Del, and that does not work. Please press Ctrl-Alt-End keys.

I still have questions. Please send email to jd-rgs@ecs.csun.edu